

Telehealth Medicare Revenue PHC Remote Cheat Sheet

To access full descriptions of MBS item numbers online: <http://www.mbsonline.gov.au>

MEDICAL PRACTITIONER

AT CONSULTING ROOM - A professional attendance (not being which another item applies) by a medical practitioner that requires the provision of clinical support to a client who is at an Aboriginal Medical Service, and who is participating in a video consultation with a specialist or consultant physician.

The client must be in attendance.

Item No	Item Name - Short Description	Time - whether or not continuous		MBS Benefit
2100	Telehealth Attendance at Health Centre	LEVEL A	At least 5 minutes	\$ 22.90
2126	Telehealth Attendance at Health Centre	LEVEL B	Less than 20 minutes	\$ 49.95
2143	Telehealth Attendance at Health Centre	LEVEL C	20-39 minutes	\$ 96.85
2195	Telehealth Attendance at Health Centre	LEVEL D	40 or more minutes	\$ 142.50

OTHER THAN AT CONSULTING ROOM (eg home visit) - A professional attendance other than at consulting rooms (not being which another item applies) by a medical practitioner that requires the provision of clinical support to a client who is located outside an inner metropolitan area, not being an admitted patient, and who is participating in a video consultation with a specialist or consultant physician

The client must be in attendance.

Item No	Item Name - Short Description	Time - whether or not continuous		MBS Benefit
2122	Telehealth Attendance not at Health Centre	LEVEL A	At least 5 minutes	See table below
2137	Telehealth Attendance not at Health Centre	LEVEL B	Less than 20 minutes	See table below
2147	Telehealth Attendance not at Health Centre	LEVEL C	20-39 minutes	See table below
2199	Telehealth Attendance not at Health Centre	LEVEL D	40 or more minutes	See table below

No of CLIENTS	Telehealth Attendances other than at the Health Centre - Medical Practitioner			
	Item 2122	Item 2137	Item 2147	Item 2199
ONE	\$ 48.85	\$ 75.90	\$ 122.80	\$ 168.45
TWO	\$ 35.85	\$ 62.90	\$ 109.80	\$ 155.45
THREE	\$ 31.55	\$ 58.60	\$ 105.50	\$ 151.15
FOUR	\$ 29.40	\$ 56.45	\$ 103.35	\$ 149.00
FIVE	\$ 28.10	\$ 55.15	\$ 102.05	\$ 147.70
SIX	\$ 27.20	\$ 54.25	\$ 101.15	\$ 146.80
SEVEN +	\$ 24.90	\$ 51.95	\$ 98.85	\$ 144.50

RAN or ATSIHP

Service by a Remote Area Nurse or Aboriginal and Torres Strait Islander Health Practitioner that requires the provision of clinical support to a client who is at an Aboriginal Medical Service, and who is participating in a video consultation with a specialist or consultant physician. This item cannot be claimed at the same time as a medical practitioner's Telehealth item for the one client.

The client must be in attendance.

Item No	Item Name - Short Description	MBS Benefit
10983	Telehealth support service on behalf of a Medical Practitioner	\$ 32.40

Department of Health - Primary Health Care Branch Medicare and Administration Trainers

Central Australia: 08 895 17754 / 08 895 17129

Top End: 08 892 28019

Medicare Australia Indigenous Hotline - 1800 556 955

TELEHEALTH FAQS FOR MEDICAL PRACTITIONERS

For more Medicare Telehealth information on-line go to: <http://www.mbsonline.gov.au/telehealth> or <http://www.medicareaustralia.gov.au/provider/incentives/telehealth.jsp>

As a patient-end practitioner, do I need to be present for the whole video consultation?

No. The patient-end practitioner does not need to be present for the entire consultation, only as long as is clinically relevant - this can be established in consultation with the specialist. The MBS fee payable for the patient-end practitioner will be determined by the total time spent assisting the patient.

Does the patient-end practitioner need to be co-located with the patient during the video consultation?

Yes. The Telehealth items require that the patient and their support practitioner be together at the same location.

Do I need to take clinical notes of the video consultation?

Yes. Clinical record requirements (for remotely located specialists, consultant physicians or psychiatrists and for patient-end practitioners) will be the same as for face-to-face consultations.

Can two MBS items be billed for a video consultation, that is, by a medical practitioner and by a practice nurse on the same occasion?

No. Only one Telehealth MBS patient-end item is payable per patient video conferencing episode.

Can I bill a face-to-face consultation with my patient on the same day a video consultation has been provided and billed?

Yes. It is acknowledged that a patient may require a face-to-face consultation by their referring practitioner or by the eligible specialist, consultant physician or psychiatrist on the same day a Telehealth service is provided. You will need to provide the time of each consultation on the patient's account or bulk billing voucher.

Can a patient receive multiple video consultations on the same day?

Yes. Medicare benefits may be paid for more than one video consultation on a patient on the same day by the same practitioner, provided the second (and any following) video consultations are not a continuation of the initial or earlier video consultations. You will need to provide the times of each consultation on the patient's account or bulk bill voucher.

Can I use freely available products such as Skype?

The Government is not mandating or endorsing any particular technical solution for Telehealth. In providing MBS billed Telehealth services, clinicians should be confident that the technical solution they choose is:

- capable of providing sufficient video quality for the clinical service being provided; and
- sufficiently secure to ensure normal privacy requirements for health information are met. Individual clinicians will need to be confident that the technology used is able to satisfy the item descriptor and that software and hardware used to deliver a videoconference meets the applicable laws for security and privacy.

Are there any changes to the case conferencing items?

No. Case conferencing items remain unchanged. These items do not attract a Telehealth incentive payment.

Can I provide Telehealth patient-end services if I am a locum practitioner?

Yes. If you are located in an eligible Telehealth area and you have a provider number for that location you will be able to provide a Telehealth patient-end service.

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