

Point-of-Care Key Contacts for Support Services PHC Remote Reference

Support Delivered by	Service Provided	Contact Details
Flinders University International Centre for Point-of-Care Testing	Telephone Support Hotline and Software updates	<p>NT POCT Program Coordinator Ph: 08 8201 7555, Fax: 08 8201 7666 Email: i-STAT@flinders.edu.au Webpage: NT Point-of-Care Testing Program</p>
DoH Primary Health Care Remote	Stock Maintenance – ordering and distribution Top End Health Service	<p>TE Professional Practice Nurse Ph: 08 8922 8546 Fax: 08 8923 7629 Email: TEProfPracNurse.THS@nt.gov.au</p>
	Stock Maintenance – ordering and distribution Central Australia Health Service	<p>CA Professional Practice Nurse Ph: 08 8951 6946 Fax: 08 8923 7642 Email: CAProfPracNurse.THS@nt.gov.au</p>
Industry	Technical Support for DCA Vantage	<p>Siemens Technical Support Centre 24-hour Technical Support is available on 1800 358 030</p>
	Technical Support for i-STAT	<p>Customer Support Hotline 24-hour Technical Support is available on 1800 816 696 <i>For urgent out of hours troubleshooting let the phone operator know you require a call back in 1 hour or less, otherwise a return call will occur within 24 hours.</i></p>