

Duress Alarms in Remote Health Centres Instructions and Testing PHC Remote Information Sheet

Instructions for Use

In duress situations an alarm can be raised by using red mushroom head alarm buttons labelled “**DURESS ALARM**”.

Once activated by pushing in, they must be reset by twisting button head in a clockwise direction.

Activating a duress alarm will initiate a call to the Security Monitoring Centre. Also, internal and external sirens will sound for 10 minutes (if enabled) and a red light will flash on the keypad. Sirens can be silenced earlier by typing “**1234 ENTER**” in the keypad on the front of the alarm cabinet. This will also clear the flashing red light.

If button has not been reset from previous operation an alarm can still be raised by first resetting button then pushing in again.

IN THE EVENT OF ACCIDENTAL OPERATION OF A DURESS ALARM CONTACT:
SECURITY MONITORING CENTRE on 131 518

Test Procedure

1. Notify **SECURITY MONITORING CENTRE on 131 518** that you are about to test the duress alarm system – identify your site by quoting your voice code
2. Activate a duress button by pushing red mushroom head button
3. Verify that both internal and external sirens have activated
4. Silence sirens by entering “**1234 ENTER**” on keypad
5. Reset duress button by twisting button head in a clockwise direction
6. Repeat steps 1-4 for each additional duress button
7. Contact **SECURITY MONITORING CENTRE on 131 518** – identify your site by quoting your voice code. Verify that alarms have been received from each duress button
8. Advise that testing is finished
9. If alarms have not been received from each button complete an [Urgent Minor Repairs Form](#) and forward to the Infrastructure Coordinator:

| Region | Phone | Fax | Email |
|-------------------|---------------------|--------------|--|
| Central Australia | 08 8951 7816 | 08 8942 6448 | infrastructurecarh@nt.gov.au |
| Top End | 08 8922 6758 / 8526 | 08 8922 6777 | infracoordterh@nt.gov.au |